



BEYOND AQUATICS WHOLESALE AQUARIUM ENTERPRISES
REGISTRATION

REGISTERED BUSINESS OWNERS INFORMATION:

First Name _____ Last Name _____

Personal Email _____

Co Owner First Name _____ Last Name _____

BUSINESS DETAILS

Registered business name _____

Trading name _____

ABN/ACN _____ Phone _____

Business Address _____

_____ State _____ Post Code _____

Years in business _____ Sole Trader _____ Company _____ Other _____

TYPE OF BUSINESS

Online _____ Shop Front _____ Maintenance _____ Other Specify _____

Business Contact

First Name _____ Last Name _____ Phone _____

Email_____

Lets get to know you, Tell us about your business

PRODUCT TYPE

What products are you looking to stock

Tropical Fish___/ Marine Fish___

Tropical Plants___/ Wood___/ Substrate___/Rock___Fish Food___/Water Treatments_____

Aquarium Electrical___/ Fish Tanks & Cabinets____Aquarium Accessories_____

Aquarium Store Essentials_____(fish bags/elastic bands)

TRADE REFERENCES

1

Company Name_____Phone_____

Email_____Contact Person_____

2

Company Name_____Phone_____

Email_____Contact Person_____

3

Company Name_____Phone_____

Email_____Contact Person_____

4

Company Name_____Phone_____

Email_____Contact Person_____

Terms & Conditions

(Tropical Fish)

Minimum Order Must be over \$350 for all tropical fish

Delivery -Orders \$350 will incur a Delivery Fee of \$55 (Victoria State Wide)

Packing Fee -\$5.00 Per Box

Phone order - Minimum order Applies

Orders Over \$600

Delivery- Orders over \$600 will incur a Delivery Free of \$50 (Victoria State Wide)

Packing Fee - Free

Phone order - Minimum order Applies

Orders Over \$800

Delivery - All Orders Over \$800 will incur Free Delivery (Victoria State Wide)

Packing Fee - Free

Phone order - Minimum order Applies

(Tropical Plants)

Minimum Order Must be over \$250 for all tropical fish

Delivery -Orders up to \$250 will incur a Delivery Fee of \$55 (Victoria State Wide)

Packing Fee -\$5.00 Per Box

Phone order - Minimum order Applies

Orders Over \$600

Delivery- Orders over \$600 will incur a Delivery Free of \$50 (Victoria State Wide)

Packing Fee - Free

Phone order - Minimum order Applies

Orders Over \$800

Delivery - All Orders Over \$600 will incur Free Delivery (Victoria State Wide)

Packing Fee - Free

Phone order - Minimum order Applies

(Marine Fish)

Minimum Order \$650

Delivery orders \$650 will incur a Delivery Fee of \$55 (Victoria State Wide)

Packing Fee of \$29.90 Containing all marine fish orders

Phone order - Minimum order Applies

Orders Over \$1000

Delivery-All orders over \$1000 will incur free delivery (Victoria State Wide)

Packing Fee of \$29.90 Containing all marine fish orders

Phone order - Minimum order Applies

Dead on Arrival (D.O.A.) Policy

Beyond Aquatics Wholesale Aquarium Enterprises ("the Company") requires all customers to report any fish received deceased upon delivery (D.O.A.) promptly and in accordance with the following procedure:

1. **Documentation Requirement:**
All claims must be supported by clear photographic evidence showing the deceased fish inside the original delivery bag, taken immediately upon opening the shipment.
2. **Timeframe for Submission:**
Such images must be submitted on the same day as delivery. Late submissions will not be considered.
3. **Reporting Method:**
Claims and supporting images must be emailed to:
support@beyondaquatics.com.au
4. **Resolution:**
Upon verification, the Company will either issue a replacement of the affected stock or provide a credit toward the customer's next order, at the Company's discretion.

This policy applies to all tropical and marine fish supplied by Beyond Aquatics Wholesale Aquarium Enterprises.

Facility Access Policy

Due to operational constraints and limited staffing, our facility is restricted to authorised personnel only. While we appreciate the value of in-person selection, we kindly request that retail partners refrain from visiting the premises.

Instead, we will arrange periodic visits to your store to assist with stock selection. We appreciate your cooperation and understanding during this period.

Stock Lists & Account Access

1. **Stock List Availability:**
The Company makes every reasonable effort to maintain up-to-date stock lists on a monthly basis. However, availability may vary due to supply fluctuations. Customers may submit back-in-stock requests and will be notified when items become available.
2. **Confidentiality:**
Stock lists and related pricing information are confidential and proprietary to Beyond Aquatics Wholesale Aquarium Enterprises. These documents must not be shared with any third party outside the customer's organisation without prior written consent from the Company.
3. **Access Verification:**
The Company reserves the right to request proof of employment or authorisation for any individual seeking access to wholesale information.
4. **Unavailability of Stock Lists:**
In the event that stock lists are temporarily unavailable due to updates, customers are encouraged to contact support@beyondaquatics.com.au for specific stock inquiries.

5. **Account Security:**

Login credentials provided to business accounts are strictly confidential and must not be shared with any unauthorised individual. Any breach of this condition may result in immediate suspension or termination of the business account, at the Company's sole discretion.

6. **Documentation Required:** Please upload photo documentation of your store along with your business registration/ lease Agreement

By engaging in business with Beyond Aquatics Wholesale Aquarium Enterprises, customers acknowledge and agree to comply with the above policies.

Date _____

Name _____ Signature _____

Witness Name _____ Signature _____

Co Owner Name _____ Signature _____